Tom Green County 3D Printing Policy and Fees

3D printing is available at the Stephens Central Library. Staff prepares the file for printing using the Cura slicing software. This software determines the amount of material that will be used in the printing process, including supports and rafts, and patrons will be charged according to Cura's determination of cost. Patrons will be notified of the cost of the print job submitted and must approve the print.

The cost of printing is 10¢ per gram, with the weight determined by the Cura software.

Patrons will be notified when their print job is complete and must pay for print jobs before they will be turned over.

Objects which are not picked up within 14 business days will be discarded, recycled, and/or used for library programs and the cost of the print will be placed on the patron's account. No additional prints may be requested until the patron record is cleared.

Users will not be charged in cases of mechanical failure. However, refunds will not be given if an object does not print correctly due to design errors. Patrons may not demand a new print in place of the original due to dissatisfaction with color, scale, quality, design, required support material, or other options pre-selected by the customer.

Quality:

3D printed objects may have small bumps, holes, and/or rough edges. Objects are printed from the bottom up. If a design has a large overhang or suspended parts, support material and/or rafts must be used. These additions are easily removed by the patron. The Library will not be responsible for removing any supports and/or rafts.