| CONANT PUBLIC LIBRARY |  |  |  |
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| S.O.A.R.EXERCISE SUMMARY RESULTS REPORT 2022 |  |  |  |
|  | TRUSTEES \& FRIENDS BOARDS |  | STAFF |
|  | STRENGTHS - TOP 3 (in descending order) |  | STRENGTHS - TOP 3 (in descending order) |
| 1 | Variety of Activities for a Variety of Different Audiences |  | CW MARS Membership (resource sharing) |
| 2 | Welcoming Atmosphere (esp. children's area) | 2 | Friendly, Welcoming Atmosphere |
| 3 | Staff's Helpfulness and Longevity |  | Capable, Helpful Staff |
|  | OPPORTUNITIES - TOP 3 (in descending order) |  | OPPORTUNITIES - TOP 3 (in descending order) |
| 1 | Availability of Off-Site Space for Programs/Collaborations (e.g., 1835 building, senior center) | 1 | Sterling is Developing a Town Revitalization Plan |
| 2 | Interest in New Programs (nature-focused, intergenerational) |  | Increasing Number of New Families are Moving to Town |
| 3 | Untapped Tweens and Teens Populations |  | Community Members' Interest in Learning What to Do in Town |
|  | ASPIRATIONS - TOP 3 (in descending order) |  | ASPIRATIONS - TOP 3 (in descending order) |
| 1 | Is a Community Hub that Appeals to a Broad Cross-Section of the Town |  | Better Parking |
| 2 | Be Viewed as a Welcoming Meeting, Study, and Work Space | 2 | Larger Collection Space and Collection Size |
| 3 | A Diverse Assortment of Well-Publicized, Accessible Programs are Well Attended | 3 | A Bigger, Separate Program Room Accommodates More People |
|  | RESULTS - TOP 3 (in descending order) |  | RESULTS - TOP 3 (in descending order) |
| 1 | Increased Use of Library Space (e.g, observations, anecdotal) |  | Increased \# Library Visitors |
| 2 | Increase in Positive Community Feedback (surveys, suggestion box, et al) | 2 | Positive Trends in all Existing Circ. Stats and Website Usage Stats |
|  | \# Library Visitors Equals/Exceeds Pre-Covid Levels |  | Increased \# Collections Materials |
| ADDITIONAL S.O.A.R. EXERCISE INPUT' |  |  |  |
|  | ADDITIONAL STRENGTHS |  | ADDITIONAL STRENGTHS |
|  | Fiscal Responsibility |  | N/A - No additional strength contributed |
|  | ADDITIONAL OPPORTUNITIES |  | ADDITIONAL OPPORTUNITIES |
|  | N/A - No additional opportunities contributed |  | N/A - No additional opportunities contributed |
|  | ADDITIONAL ASPIRATIONS |  | ADDITIONAL ASPIRATIONS |
| 1 | Improved parking and access to building. |  | More proactive staff, staff-led programs of a wider variety |
|  | Collaboration with the Sterling Historical Society on speakers, research, and displays promoting the history of Sterling. | 2 |  |
|  | ADDITIONAL RESULTS |  | ADDITIONAL RESULTS |
| 1 | A structured format for adoption, review, and evaluation of programs. | 1 | Increase in the number of teens and adults attending library programs |
| 2 | Increase the number of parking spaces available for patrons esp. for the mobility impaired and parents with strollers and small children. | 2 |  |

