CONANT PUBLIC LIBRARY S.O.A.R. EXERCISE SUMMARY RESULTS REPORT 2022

TRUSTEES & FRIENDS BOARDS	STAFF
STRENGTHS - TOP 3 (in descending order)	STRENGTHS - TOP 3 (in descending order)
1 Variety of Activities for a Variety of Different Audiences	1 CW MARS Membership (resource sharing)
2 Welcoming Atmosphere (esp. children's area)	2 Friendly, Welcoming Atmosphere
3 Staff's Helpfulness and Longevity	3 Capable, Helpful Staff
OPPORTUNITIES - TOP 3 (in descending order)	OPPORTUNITIES - TOP 3 (in descending order)
1 Availability of Off-Site Space for Programs/Collaborations (e.g., 1835 building, senior center)	1 Sterling is Developing a Town Revitalization Plan
2 Interest in New Programs (nature-focused, intergenerational)	2 Increasing Number of New Families are Moving to Town
3 Untapped Tweens and Teens Populations	3 Community Members' Interest in Learning What to Do in Town
ASPIRATIONS - TOP 3 (in descending order)	ASPIRATIONS - TOP 3 (in descending order)
1 Is a Community Hub that Appeals to a Broad Cross-Section of the Town	1 Better Parking
2 Be Viewed as a Welcoming Meeting, Study, and Work Space	2 Larger Collection Space and Collection Size
3 A Diverse Assortment of Well-Publicized, Accessible Programs are Well Attended	3 A Bigger, Separate Program Room Accommodates More People
RESULTS - TOP 3 (in descending order)	RESULTS - TOP 3 (in descending order)
1 Increased Use of Library Space (e.g., observations, anecdotal)	1 Increased # Library Visitors
2 Increase in Positive Community Feedback (surveys, suggestion box, et al)	2 Positive Trends in all Existing Circ. Stats and Website Usage Stats
3 # Library Visitors Equals/Exceeds Pre-Covid Levels	3 Increased # Collections Materials
ADDITIONAL S.O.A.R. EXERCISE INPUT	
ADDITIONAL STRENGTHS	ADDITIONAL STRENGTHS
1 Fiscal Responsibility	1 N/A - No additional strengths contributed
ADDITIONAL OPPORTUNITIES	ADDITIONAL OPPORTUNITIES
1 N/A - No additional opportunities contributed	1 N/A - No additional opportunities contributed
ADDITIONAL ASPIRATIONS	ADDITIONAL ASPIRATIONS
1 Improved parking and access to building.	1 More proactive staff, staff-led programs of a wider variety
2 Collaboration with the Sterling Historical Society on speakers, research, and displays promoting the history of Sterling.	2
ADDITIONAL RESULTS	ADDITIONAL RESULTS
1 A structured format for adoption, review, and evaluation of programs.	1 Increase in the number of teens and adults attending library programs
2 Increase the number of parking spaces available for patrons esp. for the mobility impaired and parents with strollers and small children.	2